



Air Navigation Services of the Czech Republic

To whom it may concern

Praha, September 3, 2020

We hereby confirm, that developed and delivered “**HiFi Simulator Upgrade 2018**”, air traffic control simulator system by CS SOFT a.s. (www.cs-soft.cz) was put into live operation and serves us in its full capability.

The product HiFi Simulator was initially installed in 2009 at ANS Czech Republic and is being continuously developed and enhanced through regular releases to reflect and meet our new requirements.

Delivered system functionally covers Air Traffic Control training, testing and validation activities of Air Navigation Services of the Czech Republic as required on sites in Prague, Ostrava, Brno and Jeneč.

The service for the delivered product that is carried out by CS SOFT a.s. as well, serves us in total of 3 levels. Beginning with the 24/7 helpdesk availability as well as with Tear 2 and Tear 3 in solving all issues.

Yours sincerely,

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