



## Air Navigation Services of the Czech Republic

To whom it may concern

Jeneč, May 20, 2016

We hereby confirm, that developed and delivered “**FDPS ESUP**”, flight data processing system by CS SOFT a.s. ([www.cs-soft.cz](http://www.cs-soft.cz)) was put into live operation and serves us in its full capability.

The product ESUP was installed in first version in 1996 at ANS Czech Republic, then migrated to new HW, middleware and completely re-engineered in 2004-2006. Since that time, ESUP is being continuously developed and enhanced through regular releases to reflect and meet our new requirements and ATM Standards.

The service for the delivered product that is carried out by CS SOFT a.s. as well, serves us in total of 3 levels. Beginning with the 24/7 helpdesk availability as well as with Tear 2 and Tear 3 in solving all issues.

Yours sincerely,

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